immerse

autocoach:

Immerse Manager Pro Installation & Licensing Guide

V. July 2025

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Introduction

Immerse Manager is an integrated software that makes athlete management, race day operation and post-event communication a seamless experience.

The application is run on an annual software and support plan which includes ACS82 Transceiver hardware support, software updates, mobile results app access (in development) and online training resources.

Should you choose not to renew annually in for the ongoing priority support, Immerse Manager can still be used. However, occasional advertisement slides will appear on screen (or along the bottom of the MFD if used to run a meet). You will also have limited technical support and there will be no software updates available to you (the version you download is the version that will remain).

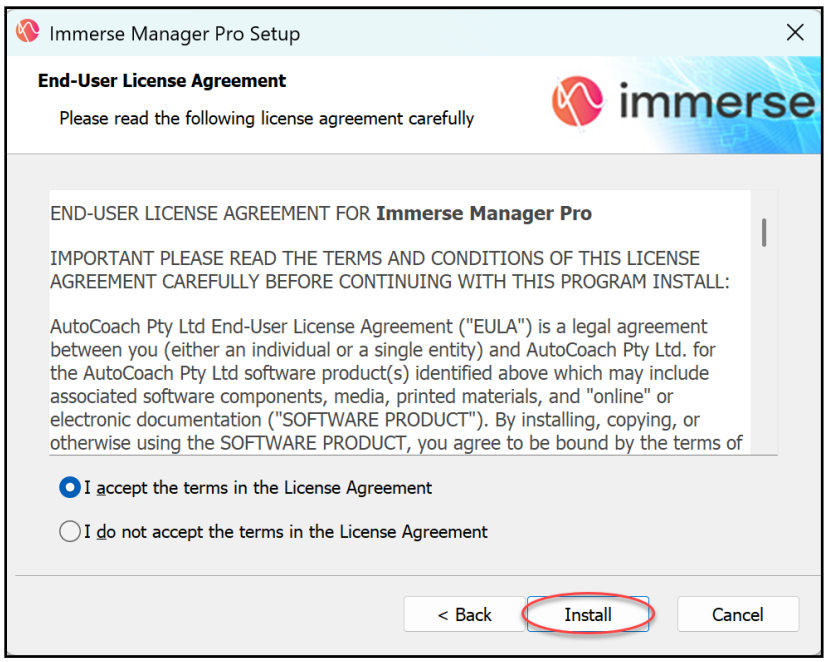
When your license has expired, please contact AutoCoach enquiries@autocoach.com.au for support.

1. Installing Immerse Manager for the first time

Download and install Immerse Manager Pro here:

https://www.immersesports.com/download/setup64.exe

Follow the program prompts to complete the installation on your device.

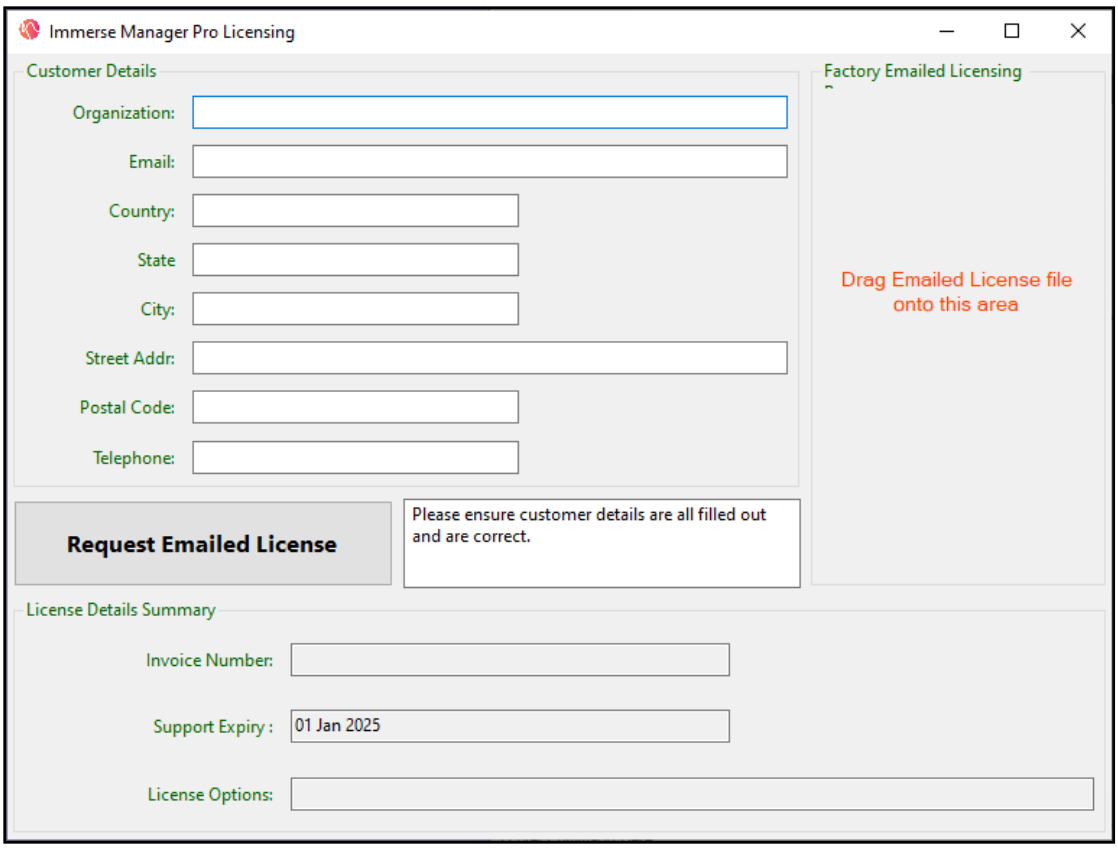


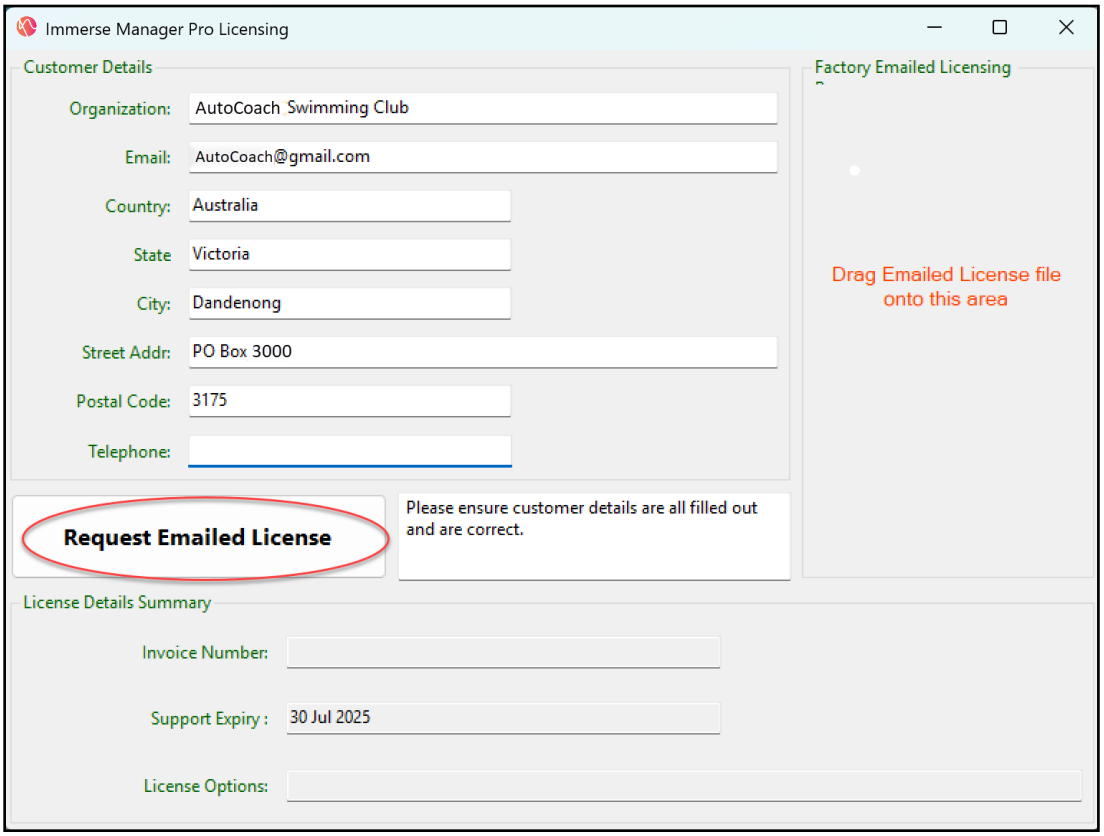
Once the program has installed, if you wish to keep Immerse Manager open, select “I have plugged in an AutoCoach device and wish to Launch Immerse Manager Pro”. Otherwise, select “Finish” and the program will close.

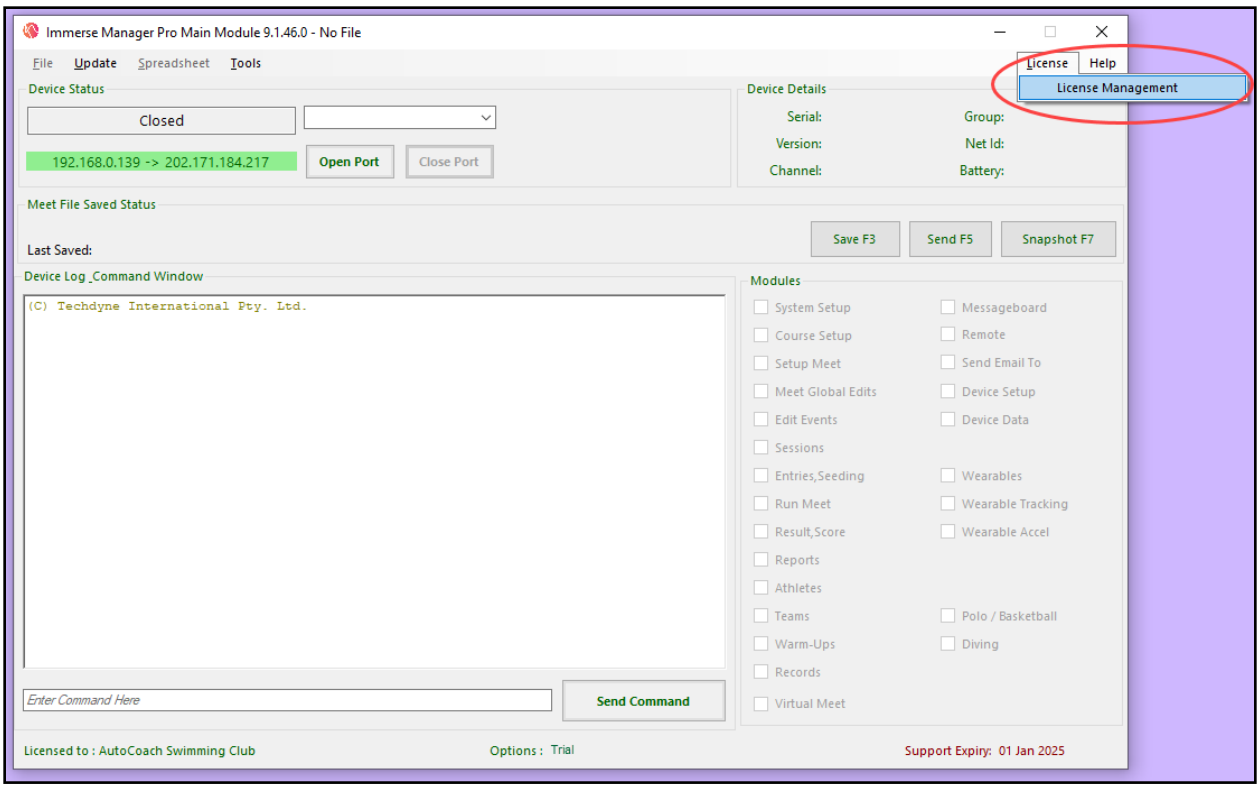
2. Generating a User License

Following the installation of Immerse Manager or opening the program without a license, a License Registration form will appear.

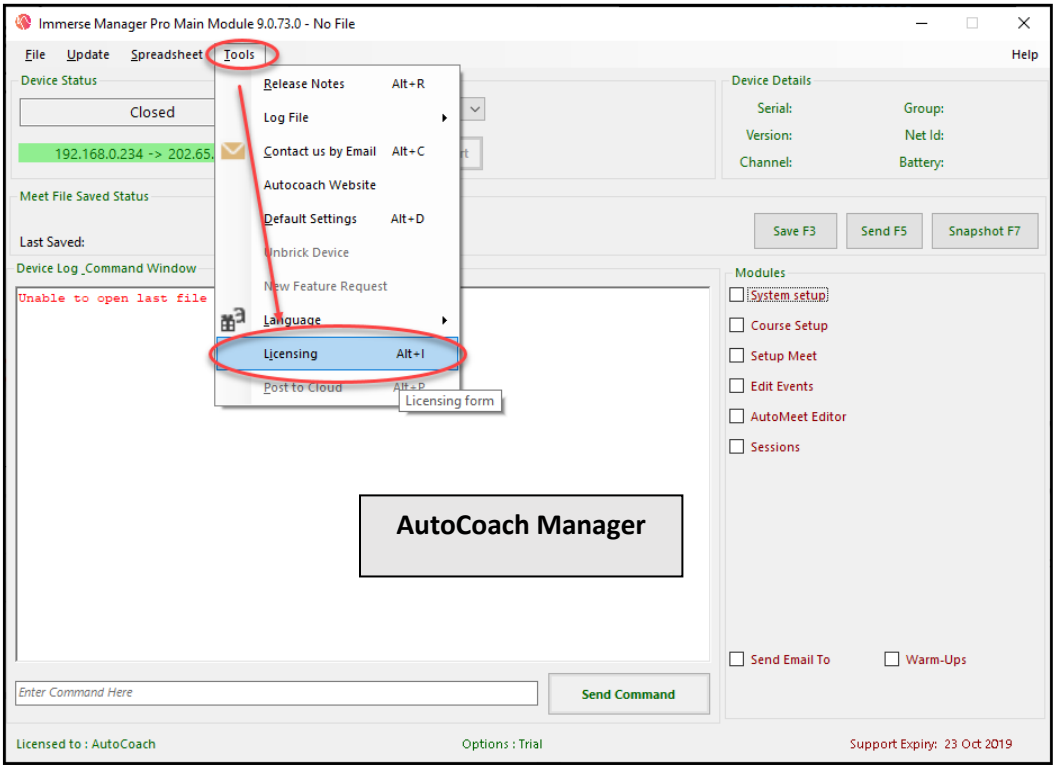
When the registration form opens, fill in your organisation's details and select "Request Emailed License". If this prompt doesn't appear and you don't have a license file, go to **License** > **License Management**.


Immerse Manager Pro Licensing
Customer Details
Organization:
Email:
Country:
State
City:
Street Addr:
Postal Code:
Telephone:
Request Emailed License
Please ensure customer details are all filled out and are correct.
Factory Emailed Licensing
Drag Emailed License file onto this area
License Details Summary
Invoice Number:
Support Expiry :
01 Jan 2025
License Options:

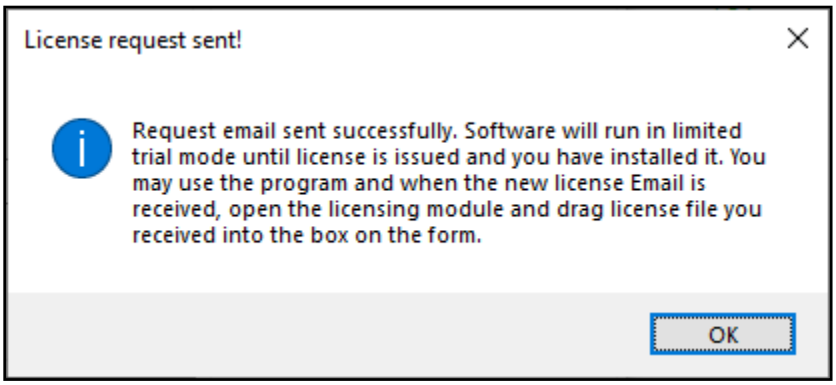

Immerse Manager Pro Licensing
Customer Details
Organization:
AutoCoach Swimming Club
Email:
AutoCoach@gmail.com
Country:
Australia
State
Victoria
City:
Dandenong
Street Addr:
PO Box 3000
Postal Code:
3175
Telephone:
Request Emailed License
Please ensure customer details are all filled out and are correct.
Factory Emailed Licensing
Drag Emailed License file onto this area
License Details Summary
Invoice Number:
Support Expiry :
30 Jul 2025
License Options:



If you have an older version of Immerse Manager Pro, or are still using AutoCoach Manager, the Licensing Form can be found under **Tools**, then **Licensing**.

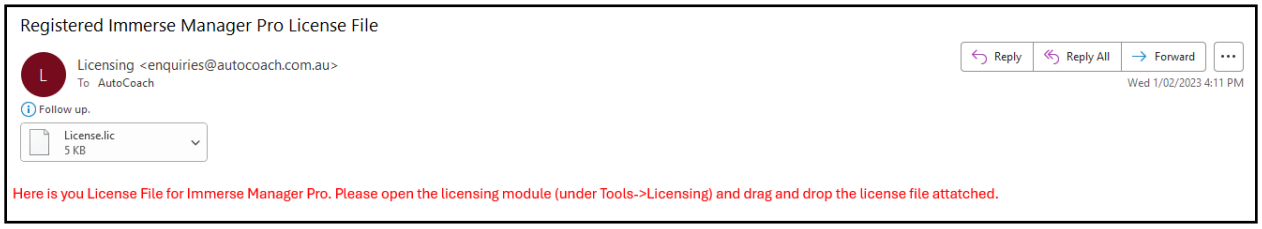


After you have requested a license, the program can only be used in a limited capacity.

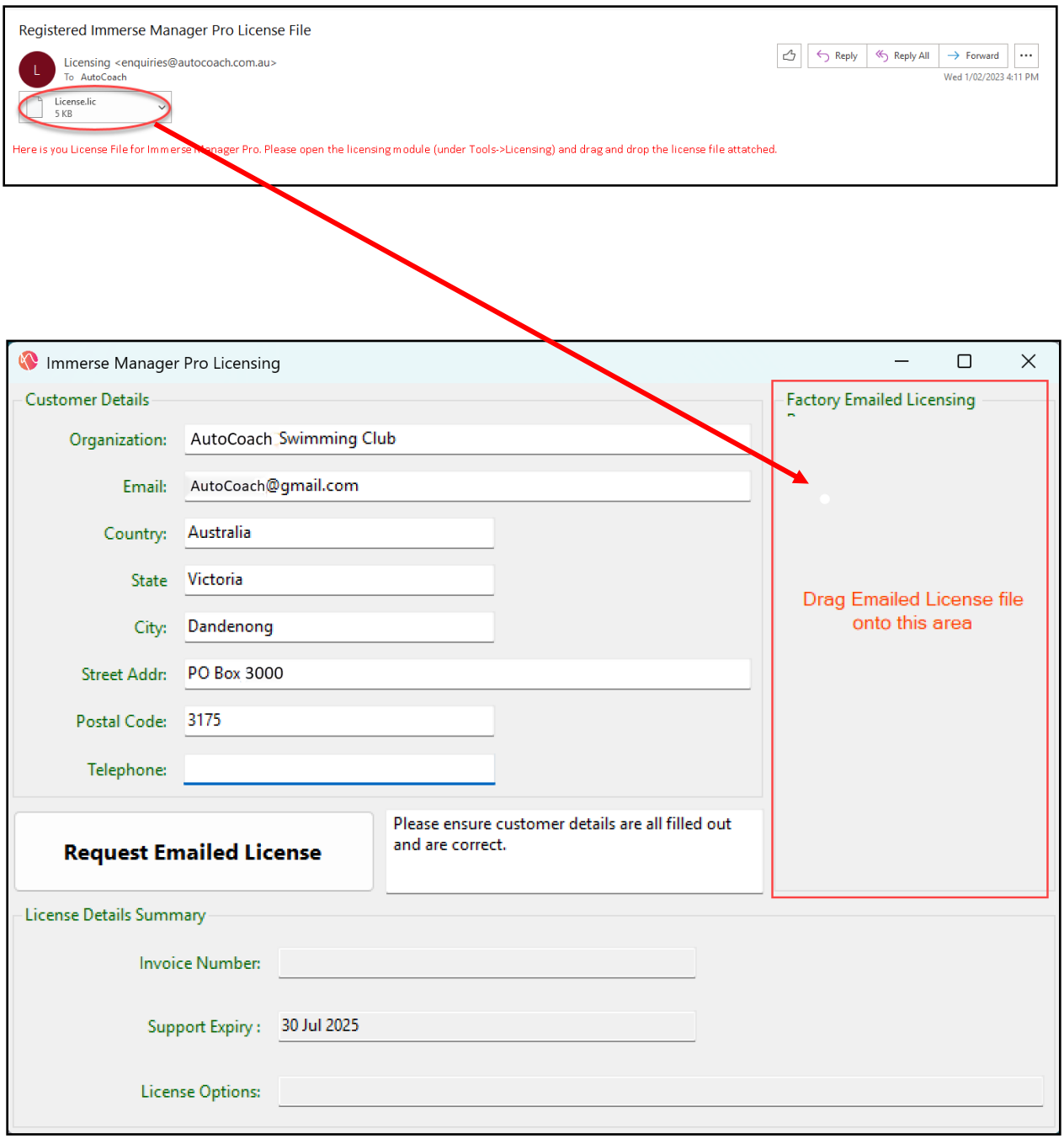


In Trial Mode, you will have access to device updates, so if you need to update the software for an AutoCoach device, refer to that device's Firmware Update Manual. All other modules remain inactive until you have acquired a license.

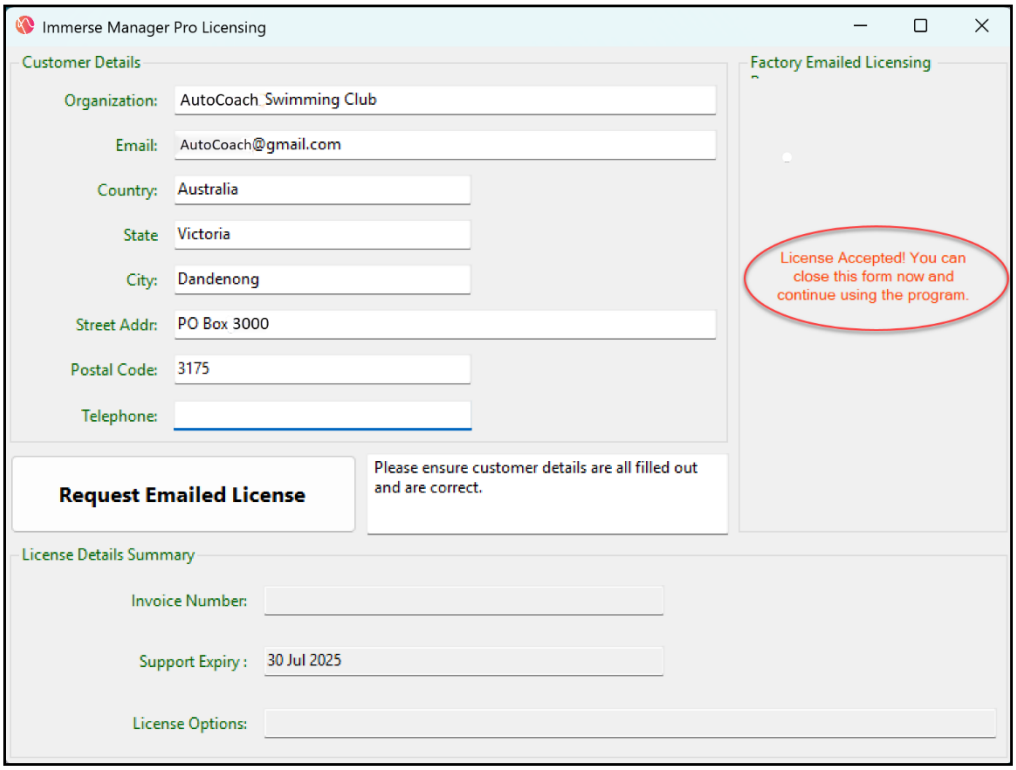
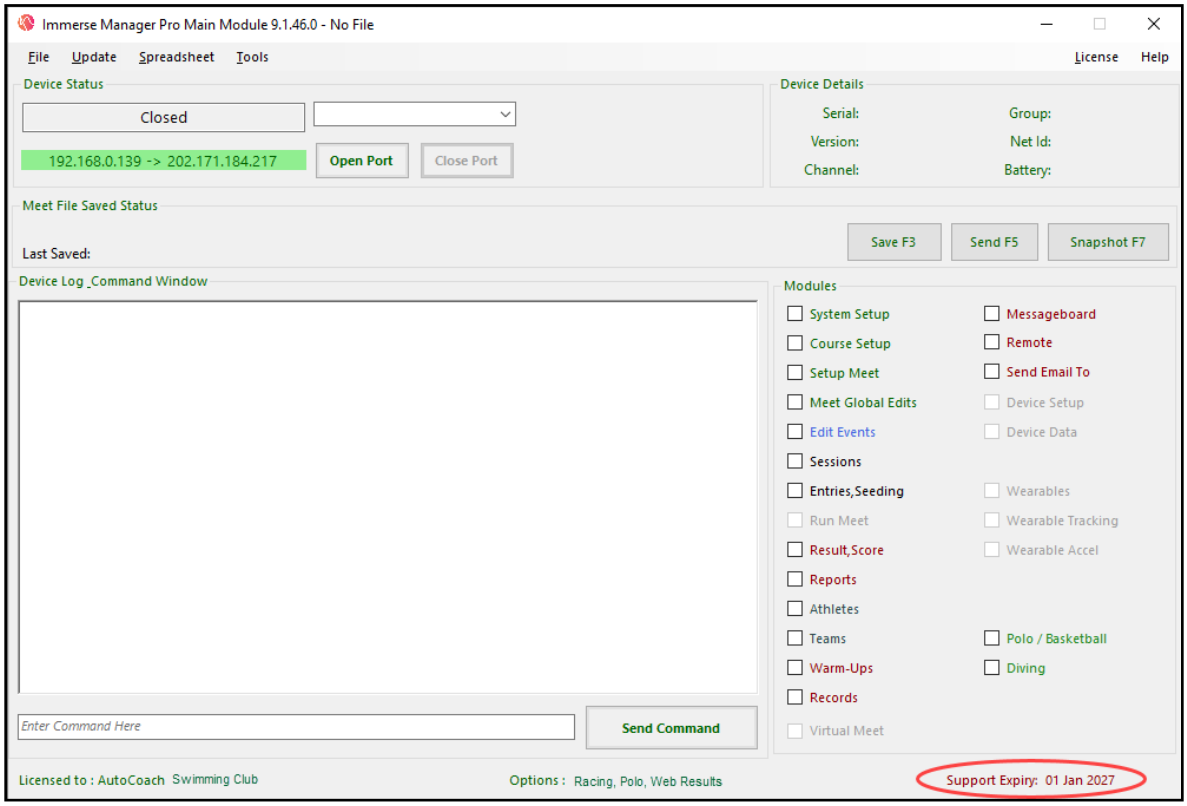
Once payment has been made for the license, a licensing file will be emailed to you once the request is received. Please allow up to 3 days for a license file to be emailed back to you.



When the license file is emailed to you, drag this license file from your email straight into the license request form in Immerse Manager Pro. You may need to save the attachment on your desktop and then drag from your File Explorer.



Your license has now been accepted. You will have full access to the features of the Immerse Manager Pro application.



Your license validity will last 1 year from your licensing date. This includes all features of the Immerse Manager Pro application, periodical software updates and technical support.